



Insaf Fahim Logistics Services Company

Company Profile

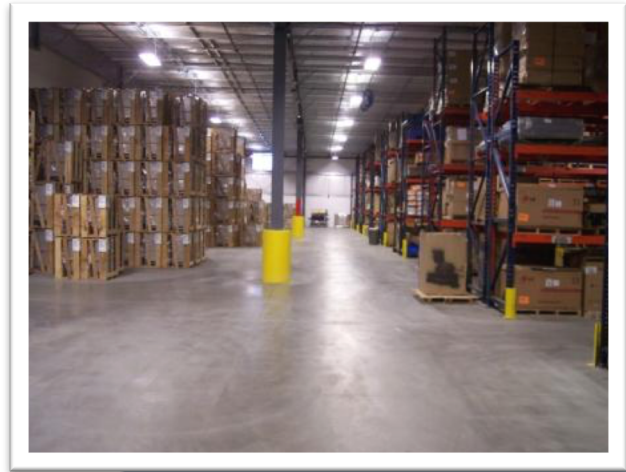
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General Information

Insaf Fahim Logistics Services is a reputable name in the field of Logistics and Services and is committed to providing customer centric services and the best quality supplies available in Afghanistan. Our organization consists of Afghans and a multi-national workforce spearheading all Logistics and Service operations efforts. Insaf Fahim Logistics Services has become a trusted source of logistics supplies and various services to the nation such as office supplies, office Equipment's, Tents, IT Supplies, Stationary, Vehicles, Electronic items and etc. Our organization has played a vital role in providing electrical, shelter and various support solutions to Afghanistan. We have had the good fortune of working with various contracting offices in Afghanistan for just over 11 years and have built a wealth of experience during this time frame. This company was one of the very first Afghan organizations to prove their worth on the global scene have successfully satisfied over 400 contracts thus far.





INSAF FAHIM LOGISTICS SERVICES

Our company currently employs nearly 100 Afghan Citizens (male/ female) who want to serve and build their country through industrial means. Insaf Fahim Logistics Services with its trained and professional staff of Afghans and multi-national workforce has the capability supporting a wide range of procurement and service requests. Our organization also prides itself on being responsive to the customer's needs and also on our company customer centric personality. We are truly committed to the industrial growth of this nation and to that end when required hire consultants to ensure proper development of processes and to train our employees. This has given us the ability to efficiently grow Insaf Fahim Logistics Services into a trusted global organization.





VOLUME I
Technical
Capability

TECHNICAL CAPABILITY

We aim to be the best logistics and services organization / firm in the nation. We stride to do this through our high quality of service to our clients, focusing our efforts on their legitimate needs, continuously training our staff / employees on latest industry methods, monitoring performance and quality of work and maintaining a world class customer centric company attitude / personality.

Strategy: Our strategy is to use and train the right people for the specific requirements/job and provide an array of services (one stop shop) to our customers. In order to do this we use locals that are trained by our company trainers or by hired experts in the field of interest. We believe that our mission is to deliver two products at the end of every contract. The first is the required item be it office supplies, office Equipment, IT Equipment, Vehicles and etc. The next product we deliver is a skilled, confident and proud wage earning Afghan citizen. Each contract we have secured has given our workforce the opportunity to hone their current skills and add new ones. Over that past four years many of our employees have had the opportunity to cross train and learn a great many skills and have become well versed logistics and service disciples.



Due to Insaf Fahim Logistics Services skilled and dedicated workforce we have received praise for the high level of quality product delivered and our ability to meet customers driven delivery schedules. This is an extreme source of pride and joy for all members of the Insaf Fahim Logistics Services family. As previously stated we hire from the local community and train them in various vocational skills. Once our hires graduate from our training programs they are used to support various projects. The new employees work alongside skilled workers until they are ready to handle assignments independently. This method ensures we always have the right type of workers on hand capable of handling any nearly situation and deliver that high quality standard Insaf Fahim Logistics Services has become known for. Insaf Fahim Logistics Services utilizes experienced professionals well versed in private sector and government fulfillment in order to manage all aspects (contract management, logistics, etc...) of the organization and to train its personnel.

When required we hire outside consultants to ensure the foundation for best practices are established.

Outline of Insaf Fahim Logistics Services process / system:

Our materials come directly from manufactures and are new. For technical support our professional staffs are just a phone call away.

Communications: We understand the importance of keeping the customer informed and updated on issues concerning contract. The Contract Manager will ensure all interested parties are kept informed via direct face to face contact or indirect via multiple media platforms (phone and internet).

Equipment: Insaf Fahim Logistics Services Company is truly dedicated to providing the best quality item possible for our customers. We spare no expense training our employees and set them up for success by ensuring they have the best and latest equipment to produce, maintain or repair required item(s). The relationship between Insaf Fahim Logistics Services Company and its employees is reciprocal. They easily see our dedication to bettering our nation and society and workers take great pride in knowing that the contracts they support is what's going to get us there. To facilitate this cycle of pride and high quality production we source the best equipment from across the globe and invest in workforce development.





Standardization Program

At Insaf Fahim Logistics Services Company we have taken the time to implement programs which call for the standardization of all training, maintenance, tracking and logistics requirements. Taking steps to ensure this consistency may seem obvious, but it's a step not many organizations in Afghanistan take. This has enabled us to be much more efficient and a reliable partner.

Training Program

As previously mentioned Insaf Fahim Logistics Services Company is committed to stimulating national economic growth and providing Afghans, men and women, a marketable skill and place of employment. We feel that by doing so Afghans build a sense of self worth and national pride as they play a role in helping Afghanistan grow into an industrialized nation. The training and jobs we provide have the ability of turning the negative situation many Afghans find themselves in into a positive one and reduces the possibility of having them turn to illegal or violent activities in order to feed and support their families.



Working Hours and Timing

Normal working hours conform to Labor Laws. The average work day is eight (9) hours. Our company's normal hours of operation are from 08:00 AM – 05:00 PM Saturday – Thursday. Contact teams are available 24 hours, seven days a week in event generator requires emergency repairs or maintenance.

Quality Control Program

Under the supervision of the QC Manager each item goes through a 100% quality inspection. Prior to any item being prepared for delivery/shipping each and every item will be inspected to ensure only the best quality item is delivered to our customer. We invite you and your colleges to visit and view our inspection process at your convenience.

Delivery: Insaf Fahim Logistics Services Company has a robust organic logistics capability. We can delivery any and all items to customer's desired location.

VOLUME II
Contact List
&
Past
Performance

PAST PERFORMANCE

Insaf Fahim Logistics Services Company is proud to say that it has successfully completed over 400 contracts since its inception with government and private sector agencies in Afghanistan. We have built a solid reputation over the years as a dependable source for all logistic and service requirements. Below is a short reference list and a small representative sample of contracts we have successfully completed for your review. They are as follows:

Reference List

No	Project Title and Description of Activities	Purchase order #	Client Name/Tel # / Email Add	Cost in US \$ / AFN
1	Supply and Delivery office furniture for NATIONAL MILITARY ACADEMY OF AFGHANISTAN QARGHA	W56JSL-12-P-0702	Faulkner, William R SSgt MIL USA USA USCENTCOM [william.r.faulkner@ccc.centcom.mil]	33,060,207.00 AFN
2	Supply and delivery of equipment	W56JSL-12-P-0907 W56JSL-12-P-0249 W56JSL-12-P-0210 W56JSL-12-P-0323 W56JSL-12-P-0757 W56JSL-12-P-0794 W56JSL-12-P-0403	Faulkner, William R SSgt MIL USA USA USCENTCOM [william.r.faulkner@ccc.centcom.mil]	80,657,464.00 AFN

		<p>W56JSL-12-P-0410</p> <p>W56JSL-12-P-0468</p> <p>W56JSL-12-P-0463</p> <p>W56JSL-12-P-0463</p> <p>W56JSL-12-P-0483</p> <p>W56JSL-12-P-0954</p> <p>W56JSL-12-P-0160</p>		
3	Supply and delivery of Equipment	<p>W56JSL-12-P-1985</p> <p>W56JSL-12-P-1479</p> <p>W56JSL-12-P-1417</p> <p>W56JSL-12-P-1221</p> <p>W56JSL-12-P-1290</p> <p>W56JSL-12-P-1288</p> <p>W56JSL-12-P-1306</p> <p>W56JSL-12-P-1316</p> <p>W56JSL-12-P-1322</p> <p>W56JSL-12-P-1324</p> <p>W56JSL-12-P-1392</p> <p>W56JSL-12-P-1410</p> <p>W56JSL-12-P-1456</p> <p>W56JSL-12-P-1457</p> <p>W56JSL-12-P-1465</p>	<p>Hostetter, Andrew-Robert S SrA MIL USA USCENTCOM</p> <p>andrew.hostetter@swa.army.mil</p>	19,111,672.00 AFN
4	Office chair for NATO	HQ ISAF-11-D-005	pierre.delom@hq.isaf.nato.int	300,000.00 EUR
5	Supply and delivery office furniture for UNDP	Long term Agreement	<p>united nations development program</p> <p>tamim.yousefzai@undp.org</p>	700,000.00 – 1,500,000.00 USD